



ACCESS REGULATIONS

Access is permitted only to guests with reservations and suppliers with appointments. It is limited to people who are familiar with animals and know how to handle them.

The Borgo is not a place that can be accessed by people who are afraid of animals.

It is forbidden to go beyond the access traffic lights either on foot or by car, without having read and accepted this document. Access without reservation or without having agreed an appointment is therefore prohibited. Information and reservations can be made by contacting the number: 331 1038616

The guest or supplier is in fact obliged to read the T&C document prior to any type of booking and sign it for acceptance as it is mandatory, in its entirety, to access Il Borgo Incantato. In case of refusal, you are not authorized to access the Borgo and there will be no refund for the services purchased.

- ✓ It is mandatory to proceed with caution and without stopping to the upper car park (2km).
- ✓ Pay attention to the presence of free wild animals and guard dogs. You can meet wild boars, pigs, cows, fallow deer, alpacas, Sardinian donkeys, Caucasian shepherds, Akita Inu and Norwegian forest cats and horses. In the presence of these animals, do not get out of the car and in any case do not approach them without the personnel in charge, contact the Borgo number 331 1038616
- ✓ The introduction of pets must be reported at the booking stage and authorized by the Management.
- ✓ It is forbidden to approach or touch the animals or feed them without explicit authorization from the personnel in charge.
- ✓ Hunting, collecting mushrooms, truffles, fruit, vegetables and any other product from the land within the property is prohibited.
- ✓ The staff assigned to the facility, in any capacity employed therein, are not responsible for the supervision of visitors and in particular minors; aware of the curiosity and liveliness of children, teachers, parents, guardians, students and groups are advised to pay particular attention to supervision. Please note the presence of unattended and unprotected water surfaces (swimming pool, ditches) and electrified networks.
- ✓ Access to any enclosure and closed environment outside the restaurant and reception areas (technical rooms, stables, areas reserved for staff and maintenance) is prohibited without authorization from the personnel in charge.
- ✓ It is forbidden to approach electrified fences.
- ✓ It is forbidden to introduce dangerous objects of any size or kind, explosive and/or flammable materials and any object, tool or substance whose typical purpose is personal offense.
- ✓ Smoking is prohibited in the woods and in general in all open spaces with the exception of the paved courtyard of the Borgo, the swimming pool and the annexes, equipped with special ashtrays. Smoking is prohibited in the wellness areas and in the stables. All our rooms are no smoking. Please respect this rule for the well-being of guests who will stay there subsequently and to mitigate the high risk of fires.
- ✓ The Borgo gate will remain closed from 2 am to 6 am, unless different requests are agreed in advance with the Management
- ✓ The parking is unattended

We decline all responsibility in case of injury, theft, damage to things and people and/or deriving from the violation of these rules.

These services must be booked at reception upon check-in. The animal tour it's carried out at the times and in the manner defined by the management.